**Software Development Engineer**

Job ID: 1310805 | Amazon.com Services LLC

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DESCRIPTION

The Shipping and Delivery Support (SDS) team is looking for a Software Development Engineer to join our team working on initiatives that help Amazon ensure delivery of billions of packages worldwide each year. Our team develops solutions to prevent bad actors from stealing packages and eliminating egregious customer behavior across all concession abuse vectors by applying differentiated processes when customers contact Customer Service (CS). We strive to delight our customers while ensuring our riskiest packages are delivered successfully and our good customers receive the best customer service on the planet.  
  
We primarily use Java, Amazon Web Services, and a host of Amazon-internal tooling to deliver our solutions.  
  
This position involves on-call responsibilities, typically one week every six weeks. We rarely get paged after-hours as we aim for our solutions to be fault tolerant. We work together as a team to mitigate and resolve to prevent future occurrences.  
  
Our team is dedicated to supporting new team members. We are a team of mostly mid-level engineers who enjoy helping junior engineers grow through one-on-one mentoring and thorough, but kind, code reviews.  
  
We take code reviews seriously. We believe that good code reviews raise our code quality, grow our technical acumen, and provide opportunities to support and share knowledge with each other.  
  
We care about your career growth. We try to assign projects and tasks based on what will help each team member develop into a more well-rounded engineer and enable them to take on more complex tasks in the future.  
  
We value work-life balance and we’re also flexible when people occasionally need to work from home. We generally keep core in-office hours from 10am to 4pm. About half of us come in earlier and the other half of us stay later. During the pandemic, all of our engineers are working from home based on Amazon guidelines.  
  
We’re looking for a new teammate who is enthusiastic, empathetic, curious, motivated, and reliable; someone who will help us build on the positive team culture we’ve been cultivating.

BASIC QUALIFICATIONS

· 1+ years of software development experience  
· Demonstrable proficiency in at least one programming language  
· Experience in developing logical and maintainable software  
· A college degree in any field

PREFERRED QUALIFICATIONS

· Bachelor’s Degree in Computer Science or related field  
· 2+ years professional experience in software development  
· Proficiency in Java  
If you are currently enrolled in or have graduated from a Bachelor's, Master's, or Ph.D program in the past 6 months, your background aligns more closely with our Student Programs openings. To learn more about our Student Programs and search for internships and full-time opportunities please visit this site: www.amazon.jobs/en/business\_categories/student-programs  
  
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